

# Insurance Policy Questions Tip Sheet

*Questions regarding Insurance Company & Partnership*

*General LTC Insurance related questions*

*Selecting an insurance company*

## Questions regarding Insurance Company & Partnership

- Policy Premium Increase
- Underwriting

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## General LTC Insurance related questions

- Complaints & questions about insurance
- Complaints & questions about companies/agents
- Denied claims/benefits

Refer caller to Dept. of Insurance Consumer Services @ (800) 342-3736 or their [local LTC insurance resource center](#).

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## Selecting an insurance company

### **Where can I obtain info about companies offering LTC insurance?**

Refer caller to Dept. of Insurance web site <http://www.ins.state.ny.us/> or to their local LTC insurance resource center (link to county #'s)

To check financial soundness of the companies offering policy:

AM Bestt (900) 555-2378

Moody's (212) 553-1653

S & P (212) 208-1527

Weiss (800) 289-9222

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