

Resource Center & Other Agency Referrals Tip Sheet

General Questions

Long Term Care Insurance Tax Benefits – related questions

Questions about Federal & NYS Long Term Care Insurance Plan to their Employees & Retirees

Non-Partnership related Medicaid Questions

Concerns/Complaints about Long Term Care Insurance Resource Center

General Questions

- What is Long Term Care?
- What is the cost of Long Term Care in New York State?
- What types of Long Term Care Insurance are available?
- How much does Long Term care Insurance Cost?
- Do you have a list of companies that sell Long Term Care Insurance? (refer to Insurance Department web site – <http://www.ins.state.ny.us/>)
- How can I get information in my own county?

Refer the above callers to LTC insurance resource center (link to county #'s)

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Long Term Care Insurance Tax Benefits – related questions

- for State Tax Benefits either refer to web site at <http://www.nystax.gov/>, phone number at (800) 225-5829, or LTC insurance resource center (link to county #'s)
- for Federal Tax Benefits either refer to web site at <http://www.irs.gov/>, phone number at (800) 829-1040 or LTC insurance resource center (link to county #'s)

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Questions about Federal & NYS Long Term Care Insurance Plan to their Employees & Retirees

(NYSPERL) NYS Public Employee and Retiree Long Term Care Program

General Information: NYPERL 1-866-474-5866 or to the program website <http://www.nyperl.net/>

- Federal Long Term Care Insurance Program

Refer to 1-800-582-3337 (TTY: 1-800-843-3557) or the program website @ www.opm.gov/insure/ltc

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Non-Partnership related Medicaid Questions

Refer to DOH Medicaid Helpline (1-800-541-2831 or 518-486-9057)

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Concerns/Complaints about Long Term Care Insurance Resource Center

NYS Office of the Aging (1-800-342-9871)

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